

# About Neurosensory

Neurosensory is an Australian Company owned by Ear, Nose and Throat (ENT) surgeons. Formed in 1979 by a small group of ENT surgeons, it has now grown to over 65 ENT surgeon partners across 24 locations.

- Under the guidance of these ENT surgeons, Neurosensory audiology clinics provide:**

  - **A guaranteed standard for testing in hearing care across a comprehensive range of audiology services.**
  - **High quality reports specifically tailored to the needs of the medical community.**
  - **Co-located practices enabling close collaboration between ENT surgeons and audiologists.**

Comprehensive hearing and balance care for adults and children.

Neurosensory goes from strength to strength as one of Australia’s most trusted providers in hearing health care.

**Best-practice clinical care is paramount to both our ENT surgeons and our audiologists.**



## Clinic Locations

### Queensland

**Benowa**  
AHC House  
Suite 2A, Ground Floor  
14 Carrara Street  
BENOWA QLD 4217  
**Phone: 07 5527 8722**

**Brisbane**  
BUPA Building  
Level 12, 179 Turbot Street  
BRISBANE QLD 4000  
**Phone: 07 3220 3522**

**Buderim**  
Buderim Private Hospital  
Nucleus Medical Suites  
Suite 16B, Level 2, Building B  
Elsa Wilson Drive  
BUDERIM QLD 4556  
**Phone: 07 5444 3233**

**Chermside**  
Chermside Medical Complex  
Level 2, 956 Gympie Road  
CHERMSIDE QLD 4032  
**Phone: 07 3359 6444**

**Cleveland**  
Mater Health Centre Redland  
Suite 9, Level 1  
16 Weippin Street  
CLEVELAND QLD 4163  
**Phone: 07 3823 3399**

**Greenslopes**  
Greenslopes Private Hospital  
Ramsay Specialist Centre  
Suite 202, Level 2  
Newdegate Street  
GREENSLOPES QLD 4120  
**Phone: 07 3847 7955**

**Maroochydore**  
Suite 2, 32 Second Avenue  
MAROOCHYDORE QLD 4558  
**Phone: 07 5353 5250**

**Southport**  
Gold Coast Private Hospital  
Suite 10, Ground Floor  
14 Hill Street  
SOUTHPORT QLD 4215  
**Phone: 07 5510 1411**

**Sunnybank**  
McCullough Centre  
Suite 1, 259 McCullough Street  
SUNNYBANK QLD 4109  
**Phone: 07 3345 6894**

**Toowoomba**  
Medici Medical Centre  
Suite 107, Level 1  
15 Scott Street  
TOOWOOMBA QLD 4350  
**Phone: 07 4638 8015**

**Toowoomba**  
St Andrews Private Hospital  
Suite 32, Building 4  
280 North Street  
TOOWOOMBA QLD 4350  
**Phone: 07 4688 8505**

**Tugun**  
John Flynn Private Hospital  
Fred McKay House  
Suite 6A, 42 Inland Drive  
TUGUN QLD 4224  
**Phone: 07 5599 2799**

### New South Wales

**Ballina**  
East Ballina Shopping Centre  
Shop 3, 44 Links Avenue  
BALLINA NSW 2478  
**Phone: 02 6622 3388**

**Burwood**  
Central Sydney ENT  
Suite 1, 16-22 Burwood Road  
BURWOOD NSW 2134  
**Phone: 02 8039 3850**

**Darlinghurst**  
Sydney ENT Clinic  
Ground Floor, 67 Burton Street  
DARLINGHURST NSW 2010  
**Phone: 02 8039 3870**

**Lismore**  
86 Uralba Street  
LISMORE NSW 2480  
**Phone: 02 5622 6030**

**St Vincents**  
St Vincent’s Hospital  
Level 4, 390 Victoria Street  
DARLINGHURST NSW 2010  
**Phone: 02 8039 3800**

**Wahroonga**  
Sydney Adventist Hospital  
Suite 210, San Clinic Tulloch  
185 Fox Valley Road  
WAHROONGA NSW 2076  
**Phone: 02 8039 3860**

### Victoria

**Box Hill**  
Suite 3, 28-32 Arnold Street  
BOX HILL VIC 3128  
**Phone: 03 9898 0777**

**East Melbourne**  
Suite 223, 100 Victoria Parade  
EAST MELBOURNE VIC 3002  
**Phone: 03 9639 7455**

**Geelong**  
Epworth Geelong  
Level 6, Suite 6.3  
1 Epworth Place  
WAURN PONDS VIC 3216  
**Phone: 03 5271 7678**

**Richmond**  
Epworth Richmond  
Level 9, Suite 9.5  
89 Bridge Road  
RICHMOND VIC 3121  
**Phone: 03 9081 1036**

**Whealers Hill**  
Suite 22, Level 2  
202 Jells Road  
WHEELERS HILL VIC 3150  
**Phone: 03 9562 5319**

### Tasmania

**South Hobart**  
Calvary St John’s Hospital  
Block A, Level 1  
30 Cascade Road  
SOUTH HOBART TAS 7004  
**Phone: 03 6124 2130**

## ENT Surgeon Referral Guide





Our ENT surgeons personally review all our diagnostic reports and consult with Neurosensory audiologists in the treatment and management of your patients.

Neurosensory provides comprehensive hearing and balance care.

	Symptoms	Test/Details
CHILDREN	<ul style="list-style-type: none"><li>Babies that received a ‘refer’ result after two hearing screenings.</li></ul>	<b>Infants (birth to 9 months) Auditory Brainstem Evoked Response (ABR)</b> <ul style="list-style-type: none"><li>Infants are required to be asleep for this test.</li></ul>
	<ul style="list-style-type: none"><li>Little or no babbling.</li></ul>	<b>Infants (9 months to 3 years) Hearing Test (Visual Reinforcement Audiometry)</b> <ul style="list-style-type: none"><li>Visually reinforced hearing test, where children are encouraged to respond to a puppet show.</li></ul>
	<ul style="list-style-type: none"><li>Children with a speech delay.</li><li>Repeated ear infections.</li></ul>	<b>Children (3 to 7 years) Comprehensive Hearing Test</b> <ul style="list-style-type: none"><li>Pure tone audiometry.</li><li>Middle ear function.</li><li>Speech discrimination.</li></ul>
	<ul style="list-style-type: none"><li>Learning difficulties.</li><li>Difficulties hearing in noisy situations.</li><li>Difficulty following verbal instructions.</li><li>Poor concentration or classroom behaviour.</li></ul>	<b>Children (6 years +) Auditory Processing Assessment (APA)</b> <ul style="list-style-type: none"><li>Hearing Test (comprehensive).</li><li>Comprehensive battery of tests designed to assess ability with complex auditory tasks.</li><li>Complex listening skills test.</li><li>ABR testing to exclude neurological involvement (optional).</li></ul>
ADULTS	<ul style="list-style-type: none"><li>Difficulties hearing in any situation.</li><li>Known hearing loss.</li><li>Asking for repetition.</li><li>Difficulties hearing in noisy situations.</li></ul>	<b>Comprehensive Hearing Test</b> <ul style="list-style-type: none"><li>Pure tone audiometry.</li><li>Middle ear function.</li><li>Speech discrimination.</li><li>Hearing aid assessment.</li><li>Discussion of difficulties/goals/needs.</li><li>Discussion of technology/options available.</li><li>Hearing aids (with free trial)</li><li>Implantable devices, including cochlear implants.</li><li>Assistive listening devices.</li><li><b>Free hearing aids can be provided for pensioners/DVA cardholders.</b></li></ul>
	<ul style="list-style-type: none"><li>Sudden hearing loss.</li></ul>	<ul style="list-style-type: none"><li><b>Please contact our clinics for an urgent appointment.</b></li></ul>
	<ul style="list-style-type: none"><li>Tinnitus.</li><li>Patient reporting noises for which there is no external source.</li><li>May be bilateral, unilateral, constant, intermittent, sudden, long-term, causing distress.</li></ul>	<ul style="list-style-type: none"><li>Pure tone audiometry.</li><li>Middle ear function.</li><li>Speech discrimination.</li><li>Tinnitus consultation.</li><li>Psychometric measures of tinnitus disturbance.</li><li>Tinnitus management programs.</li></ul>
	<ul style="list-style-type: none"><li>Dizziness.</li><li>Vertigo.</li><li>Disequilibrium.</li><li>Suspected Meniere’s Disease.</li></ul>	<b>Balance Testing Comprehensive Hearing Test</b> <ul style="list-style-type: none"><li>Videonystagmography test.</li><li>Caloric assessment.</li><li>Cervical and ocular VEMP.</li><li>Electrocochleography (ECOG) test.</li></ul>

\*Other services include ear protection – swimmers, surfers and musicians earplugs.

## ENT Surgeons and Contact Details

QUEENSLAND				
BRISBANE	Name	Area	Specialities	Phone
	Dr. Richard Barr	Chermside	General & Paediatric ENT, Endoscopic Sinus Surgery, Head and Neck Surgery	07 3861 5433
	Dr. James Bowman	South Brisbane	Paediatric ENT, Skull Base Surgery	07 3163 3633
	Dr. Hannah Burns	Chermside	Otolaryngology, Paediatric ENT	07 3861 5433
	Dr. Paul Canty	Chermside	Otolaryngology, Acoustic Neuroma, Cochlear Implantation	07 3861 5433
	Dr. Andrew Chang	Sunnybank, Windsor, Brookwater and Caboolture	Otology, Implantable Hearing Devices, Hearing Loss, Vestibular Disorders	07 3345 1232
	Dr. Scott Coman	Brisbane	Otolaryngology, Thyroid, Head and Neck Surgery, Cosmetic Rhinoplasty Surgery	07 3905 5999
	Prof. William Coman	Brisbane	Otolaryngology, Head and Neck Surgery, Sinus/Nasal Surgery, Cosmetic Rhinoplasty Surgery	07 3839 6411
	Dr. Raefer Gundelach	Greenslopes and Cleveland	Head and Neck Surgery, Thyroid & Parathyroid, Sinus and Rhinoplasty Surgery, Paediatric ENT	07 3847 9988
	Dr. Sharon Kelly	Brisbane	Otolaryngology, Paediatric ENT	07 3831 7866
	Dr. Leon Kitipornchai	Brisbane, Auchenflower and North Lakes	Otolaryngology, Obstructive Sleep Apnoea, Thyroid and Parathyroid Surgery	07 3905 5999
	Dr. David Mccrystal	Chermside	Otolaryngology, Parotidectomy	07 3861 5433
	Prof. Ben Panizza	Brisbane	Acoustic Neuroma, Head and Neck Surgery, Otolaryngology, Paediatric ENT, Sinus Surgery	07 3905 5999
	Dr. Fiona Panizza	Brisbane	Otolaryngology, Paediatric ENT	07 3905 5999
	Dr. Anthony Parker	Brisbane and Cleveland	Otolaryngology, Cochlear Implantation, Paediatric ENT	07 3831 2355
	Assoc. Prof. Chris Perry	Brisbane	Otolaryngology, Head and Neck Surgery	07 3832 1766
	Dr. Emily Perry	Brisbane and Norman Park	Otolaryngology, Thyroid, Head and Neck Surgery, Rhinoplasty, Paediatric ENT	07 3832 1766
	Dr. Nicholas Potter	Brisbane and Sunnybank	Adult and Paediatric ENT, Nasal and Sinus Surgery, Head and Neck Surgery	07 3905 5999
	Dr. Chris Que Hee	Brisbane and Cleveland	Cochlear & Bone Conduction Implantation, Cholesteatoma Surgery, Stapedectomy, Paediatric ENT, Microtia and Atresia, Otolaryngology, Otology	07 3905 5999
	Dr. Nicola Slee	Woolloongabba	Otolaryngology, Head & Neck Surgeon, Paediatric ENT	07 3169 0368
	Dr. Ben Wallwork	Greenslopes	Otolaryngology, Thyroid, Head and Neck Surgery, Rhinoplasty and Sinus Surgery, Paediatric ENT	07 3847 9988
GOLD COAST	Dr. Shannon Withers	Brisbane, Sunnybank and Auchenflower	Otolaryngology, General and Paediatric ENT Surgery, Cholesteatoma Surgery, Stapedectomy, Cochlear Implantation and Implantable Hearing Devices	07 3905 5999
	Dr. Paul Allison	Mermaid Beach	Otolaryngology, Paediatric ENT, Upper Airway Obstruction, Voice Disorders	07 5532 6755
	Dr Daniel Anderson	Tugun, Benowa & Southport	Otolaryngology, Head and Neck Surgery	07 5630 2600
	Dr. Michael Busby	Tugun	Otolaryngology, Sinus Surgery, Paediatric ENT	07 5630 2600
	Dr. Mark Courtney	Tugun	Otolaryngology, Paediatric and Adult ENT	07 5630 2600
	Dr. Matthew Cronin	Benowa and Southport	Head and Neck Oncology, Thyroid Surgery, Paediatric ENT, Voice Disorders	07 5631 4080
	Dr. Samuel Dowthwaite	Benowa and Southport	Head and Neck Oncology, Microvascular Reconstructive Surgery	07 5631 4080
	Dr. Brent McMonagle	Benowa	Otolaryngology, Cochlear Implantation, Skull Base Surgery	07 5539 2399
	Dr. John O'Neill	Tugun	Otolaryngology, Paediatric ENT, Head and Neck Surgery	07 5630 2600
	Dr. Dan Robinson	Benowa and Southport	Rhinology, Rhinoplasty, Facial Plastic Surgery, Paediatric ENT, Snoring and Tonsillar Disease	07 5631 4080
SUNSHINE COAST	Dr. Alison Sprague	Benowa	Otolaryngology, Paediatric ENT	07 5597 0303
	Dr. Adam Blond	Maroochydore	Otolaryngology, Paediatric ENT, Rhinologist / Sinus Surgery, Head and Neck Surgery	07 5370 8340
DARLING DOWNS	Dr. Andrew Chang	Buderim	Otology, Implantable Hearing Devices, Hearing Loss, Vestibular Disorders	07 3345 1232
	Dr. Tristan Allsopp	Toowoomba	Otolaryngology, Otology, Cochlear Implantation	07 4632 3179
	Dr. Garrett Fitzgerald	Toowoomba	Otolaryngology	07 4632 3179
	Dr. Roger Grigg	Toowoomba	Otolaryngology, Head and Neck Surgery	07 4632 3179
	Dr. Ross Harrington	Toowoomba	Otolaryngology, Paediatric ENT, Sinus Surgery	07 4632 3179
	Dr. Suresh Mahendran	Toowoomba	General ENT, Thyroid, Salivary Gland, Head and Neck Surgery, Skin Cancer	07 4646 2525
	Dr. David Morrissey	Toowoomba	Adult and Paediatric ENT, Nasal and Sinus Surgery, Rhinology, Skull Base Surgery	07 4632 3179

NEW SOUTH WALES				
NORTHERN NSW	Name	Area	Specialities	Phone
	Dr. Puneet Titoria	Ballina	Otolaryngology, Adult and Paediatric ENT, Rhinology, Sinus Surgery	02 6681 1822
SYDNEY	Dr. Arjuna Ananda	Burwood	Anterior Skull Base Resection, Head and Neck Surgery, Rhinology, Rhinoplasty, Sinus Surgery	02 9747 3199
	Assoc. Prof. Nigel Biggs	Darlinghurst	Acoustic Neuroma, Cochlear Implantation, Otology, Skull Base Surgery	02 8382 6055
	Assoc. Prof. Ron Bova	Darlinghurst	Otolaryngology, Thyroid, Salivary Gland, Laser Laryngeal, Head and Neck Surgery	02 8382 6090
	Dr. Sean Flanagan	Darlinghurst and Miranda	Acoustic Neuroma, Adult and Paediatric ENT, Cochlear Implantation, Skull Base Surgery	02 9380 5380
	Assoc. Prof. Payal Mukherjee	Wahroonga and Burwood	Acoustic Neuroma, Adult and Paediatric ENT, Cochlear Implantation, Otology, Skull Base Surgery	02 9989 8080
VICTORIA				
MELBOURNE	Mr. Timothy Baker	Box Hill and Shepparton	Adult and Paediatric ENT, Head and Neck Oncology, Otolaryngology, Rhinoplasty	03 9895 0400
	Mr. Robert Briggs	East Melbourne	Acoustic Neuroma, Cochlear Implantation, Otolaryngology	03 9650 0522
	Mr. Sor Way Chan	Box Hill, Heidelberg, East Melbourne, Niddrie and Werribee	Head and Neck Oncology, Thyroid Surgery	03 9895 0400
	Mr. Benjamin Cook	Box Hill, East Melbourne and Werribee	Ear Surgery, Nasal and Sinus Surgery, Paediatric ENT, Rhinoplasty	03 9895 0400
	Mr. Brian Costello	East Melbourne	Adult and Paediatric ENT, Otolaryngology	03 9654 6063
	Mr. Ben Dixon	Richmond	Head and Neck Cancer, Otolaryngology, Sinus Surgery, Thyroid Surgery	03 9421 1000
	Mr. Michael Dobson	Box Hill	Otology, Paediatric ENT, Sinus Surgery	03 9895 0400
	Mr. Patrick Guiney	Box Hill, East Melbourne and Ringwood	Head and Neck Surgery, Paediatric ENT, Thyroid and Parathyroid Surgery, Upper Airway Obstruction	03 9895 0400
	Mr. Eric Levi	East Melbourne, Box Hill and Heidelberg	Otolaryngology, Head & Neck Surgery	03 9895 0400
	Assoc. Prof. Bernard Lyons	Box Hill, East Melbourne, Ringwood and Blackburn	Head and Neck Surgery, Nasal and Sinus Surgery, Otolaryngology, Paediatric ENT, Salivary Gland Surgery, Skull Base Surgery, Thyroid and Parathyroid Surgery	03 9895 0400
	Dr. Matthew Magarey	Richmond	Head and Neck Cancer, Nasal and Sinus Surgery, Paediatric ENT, Parotidectomy, Thyroid Surgery	03 9421 1000
	Dr. Philip Michael	Berwick, Richmond and Malvern	Facial Plastic Surgery, General Adult and Paediatric ENT, Rhinology, Rhinoplasty	03 9707 2777
	Dr. Amanda Richards	Richmond	Adult and Paediatric ENT, Head and Neck Surgery, Voice and Swallowing Disorders	03 9421 1000
	Mr. Garry Sherman	Richmond	Head and Neck Surgery, Otolaryngology	03 9427 1399
	Mr. Matthew Taylor	Mulgrave	Head and Neck Cancer, Paediatric ENT, Sinus Surgery	03 9795 8322
GEELONG	Mr. Roy Taylor	Mulgrave	Otolaryngology	03 9795 8322
	Mr. Robert Thomas	Malvern	Head and Neck Surgery, Otolaryngology, Paediatric ENT, Rhinoplasty, Sinus Surgery	03 9500 0007
	Dr. Sherryl Wagstaff	Box Hill	Otolaryngology, Otology, Paediatric ENT	03 9898 5155
	Dr. Lisa Wun	Box Hill, Epping, Heidelberg, Ringwood and Shepparton	Otolaryngology, Head & Neck Surgery	03 9895 0400
	Mr. Yi Zhao	Blackburn, Box Hill, East Melbourne, Ringwood and Werribee	Adult and Paediatric ENT, Advanced Sinus Surgery, Function and Cosmetic Rhinoplasty, Nasal and Paranasal Sinus Conditions, Skull Base Tumours	03 9895 0400
	Dr. Tim Connolly	Geelong	General ENT, Head and Neck Oncology, Nasal and Sinus Surgery, Paediatric ENT, Thyroid and Parathyroid Surgery	03 5271 7630
	TASMANIA			
	Dr. Daniel McCormick	Hobart	Head and Neck Surgery, Paediatric ENT, Rhinology	03 6231 0871

For enquiries and referrals please call 1300 965 513 or visit [www.nsu.com.au](http://www.nsu.com.au)